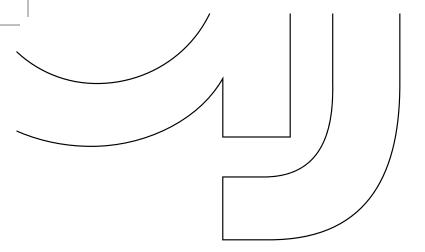


daisy james Interior Wallcovering
Kerkstraat 37 | 6987AA Giesbeek | The Netherlands
Tel office + (0) 313 631 312 | info@daisyjames.nl |
www.daisyjames.eu

IBAN NL42 ABNA 0877 1666 33 | BIC ABNANL2A | KvK 76823067 | BTW NL860798483B01

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PRIVACY POLICY & DISCLAIMER



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PRIVACY POLICY

Personal Data We Process

daisy james processes your personal data when you use our services and/or when you provide these data to us yourself. Below, you will find an overview of the personal data we process:

- First and last name
- Address details
- Phone number
- Email address
- Bank account number (if necessary)

Special and/or Sensitive Personal Data We Process

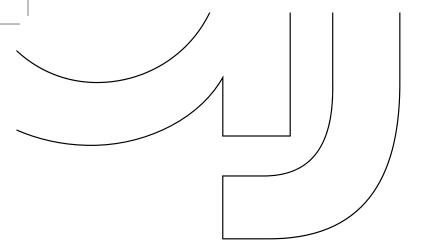
Our website and/or service do not intend to collect data from website visitors under the age of 16, unless they have permission from parents or guardians. However, we cannot verify whether a visitor is over 16. We, therefore, recommend that parents be involved in their children's online activities to prevent the collection of data about children without parental consent. If you believe that we have collected personal data about a minor without permission, please contact us at info@daisyjames.nl, and we will remove this information.

Purpose and Legal Basis for Processing Personal Data

daisy james processes your personal data for the following purposes:

- Processing your payment
- Contacting you via phone or email if necessary to provide our services
- Informing you about changes to our services and products
- Delivering goods and services to you
- **daisy james** also processes personal data when required by law, such as data needed for our tax return.

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How Long We Retain Personal Data

daisy james does not retain your personal data longer than necessary to achieve the purposes for which your data is collected. We have a retention period of 2 years for the following personal data: personal information, address, contact details, bank account, and any other data you provide to us. Data is deleted after 2 years of inactivity (last activity, delivery, and/or payment). We have a retention period of 7 years for administrative data (invoices) for tax purposes.

Sharing Personal Data with Third Parties

daisy james never sells your data to third parties and only provides it if necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. **daisy james** remains responsible for these processing activities.

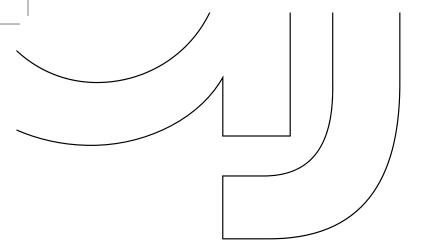
Cookies and Similar Techniques We Use

daisy james uses only functional cookies and analytical cookies that do not infringe on your privacy. We have taken the following measures:

- 1. Signed a data processing agreement with Google.
- 2. Anonymized IP addresses in Google Analytics.
- 3. Turned off data sharing with Google.
- 4. Turned off data sharing with Google for advertising purposes.
- 5. Set a data retention period for Google Analytics at 26 months.

A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your convenience. They ensure that the website works properly. We can also use them to optimize our website. You can opt out of cookies by configuring your internet browser not to store cookies. Additionally, you can delete all information previously stored through your browser's settings.





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Accessing, Modifying, or Deleting Data

You have the right to view, correct, or delete your personal data. You also have the right to withdraw your consent for data processing or object to the processing of your personal data by **daisy james** and have the right to data portability. This means you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data, or a request for withdrawal of your consent or objection to the processing of your personal data to info@daisyjames.nl. To ensure that the request for access is made by you, we ask you to include a copy of your identity document with the request. Please black out your photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN) to protect your privacy. We will respond as soon as possible, but within four weeks, to your request.

daisy james also wants to inform you that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: https://autoriteitpersoonsgegevens.nl/een-tip-of-klacht-indienen-bij-de-ap

How We Secure Personal Data

daisy james takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you believe your data is not properly secured or if there are indications of abuse, please contact info@daisyjames.nl.

DISCLAIMER

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